

What is claimed is:

1. A method for selecting a profile to use in servicing a call, the method comprising:
receiving a signaling stream associated with the call, the signaling stream including at
least first and second identifiers, the first identifier containing data concerning an account to
5 which the call is to be billed;
maintaining first and second profiles identifiable by the first and second identifiers,
respectively;
retrieving the first profile based on the first identifier; and
based on data in the first profile, determining whether to use the first profile or the second
10 profile.
2. The method according to claim 1, wherein the data precludes the use of the
second profile.
- 15 3. The method according to claim 1, wherein the data allows the use of the second
profile.
4. The method according to claim 3, further comprising selecting the first profile to
service the call if the second identifier is the same as the first identifier.
- 20 5. The method according to claim 3, further comprising selecting the first profile to
service the call if the second identifier differs from the first identifier, but no second profile
exists.
- 25 6. The method according to claim 3, further comprising selecting the second profile
to service the call if the second identifier differs from the first identifier and the second profile
exists.

7. The method according to claim 1, wherein the signaling stream is formatted in accordance with an SS7 protocol.

5 8. The method according to claim 1, wherein the content of the call is formatted according to a VoIP protocol and the signaling stream is formatted according to a session initiation protocol (SIP).

9. The method according to claim 1, wherein an information assistance service services the call.

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10. A system for selecting a profile to use in servicing a call, comprising:
an interface for receiving a signaling stream associated with the call, the signaling stream including at least first and second identifiers, the first identifier containing data concerning an account to which the call is to be billed;

15 a database for maintaining first and second profiles identifiable by the first and second identifiers, respectively; and

a processor for retrieving the first profile based on the first identifier and, based on data in the first profile, for determining whether to use the first profile or the second profile.

20 11. The system according to claim 10, wherein the data precludes the use of the second profile.

12. The system according to claim 10, wherein the data allows the use of the second profile.

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13. The system according to claim 12, further comprising selecting the first profile to service the call if the second identifier is the same as the first identifier.

14. The system according to claim 12, further comprising selecting the first profile to service the call if the second identifier differs from the first identifier, but no second profile exists.

5 15. The system according to claim 12, further comprising selecting the second profile to service the call if the second identifier differs from the first identifier and the second profile exists.

10 16. The system according to claim 10, wherein the signaling stream is formatted in accordance with an SS7 protocol.

15 17. The system according to claim 10, wherein the content of the call is formatted according to a VoIP protocol and the signaling stream is formatted according to a session initiation protocol (SIP).

 18. The system according to claim 10, wherein an information assistance service services the call.